

Vision: Integrity in governance and respect for human rights

Mission

Values & Principles

Goal 1: Strong institutions that are transparent and accountable

Goal 2: Rights and freedoms respected and part of everyday life

Goal 3: Improved access to information and complaints resolution services

1
More effective, efficient and equitable public governance

- 1.1. Improved quality of public administrative systems and processes for managing complaints
- 1.2. Timely and fair handling of complaints to the reasonable satisfaction of the public
- 1.3. Public's confidence and trust in public institutions maintained

2
Improved compliance with good governance standards and rule of law

- 2.1. Public institutions including prescribed disciplinary forces understand and adhere to good governance principles displayed through practices and policies
- 2.2. Rule of law strengthened and access to justice ensured for all
- 2.3. Address misconduct in prescribed disciplinary forces

3
Greater protection of rights and freedoms

- 3.1. Human rights based approach observed and practiced in policy development and project implementation
- 3.2. Engagement with national and international partners on human rights protection strengthened
- 3.3. Amicus curae function promoted and utilized

4
Greater compliance with human rights obligations and standards

- 4.1. Implementation of human rights obligations and recommendations (national and international) improved
- 4.2. Legislative and policy interventions consistent with human rights standards
- 4.3. Participation in human rights reporting processes improved
- 4.4. Conditions and management of places of detention improved

5
Established and improved human rights culture consistent with Fa'asamoa

- 5.1. Public's understanding of rights and responsibilities enhanced
- 5.2. Public especially vulnerable communities empowered to exercise their rights and responsibilities

Cross-cutting Outcomes: Gender mainstreaming, Partnerships, Coordination & coherence, Relevance

Supporting Outcomes: Corporate/administration, communications

Priorities
Strategies & Objectives

Corporate Plan
Divisional & individual work plans

..... PDS 1,3 | LJSP 1,2,3 | SDGs 5, 16

