



## PRESS RELEASE

### **15 September 2022 - *Ombudsman Office upgrades website***

In an effort to be more accessible to the public, the Office of the Ombudsman recently upgraded and launched its official website. The event was held at the Office premises with Ombudsman Luamanuvao Katalaina Sapolu clicking the live button for the website to officially go live. It was a fitting end to conclude the New Zealand Chief Ombudsman's visit to Samoa last week.

The Office website was first created in 2013 and has undergone a review in 2019. However, with a consistently high number of the public accessing the Office through its website including lodging complaints, the website underwent a full revamp in the last 6 months. A few key features include Samoa translation mode, mobile friendly and the website can be accessed from any technology device.

The website is regularly updated with Office activities and events, the process of handling complaints including an online complaint form, resources and publications including human rights and annual reports, and media releases.

To access our Office website the link is <https://www.ombudsman.gov.ws/>. The Office can also be accessed through its Facebook page at <https://www.facebook.com/NHRIOmbudsmanSAMOA>

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